

CHRYSLER



# Chrysler Performance Group

Greg Dryden

Moderator

SEP 13 2013

"I'm pleased to offer a recommendation on behalf of Mr. Terry Pfaff, CEO, North American Dealer Services. In 1995, Terry pursued a business relationship with me. His organization has consistently displayed a true commitment to excellence. The N.A.D.S company sense of urgency regarding the Auto Dealer gross profit bottom line is second to none. Their honesty, integrity, and character allow them to operate as an integral member of the dealership senior management team. N.A.D.S will move your needle. I would highly recommend Mr. Pfaff and North American Dealer Services."

Gregory M Dryden

VP, Training

Chrysler Corporation